

Dear Rick,

We wanted to send you a note to thank you for the time and effort you provided in decorating different areas in our home. We have received many compliments regarding our decorating, and we only have you to thank for the compliments we receive.

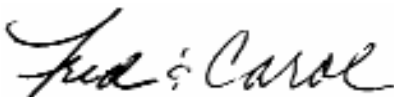
From the vinyl wall covering, to the painting, to the application of the textured paint that looks like wallpaper, your professionalism and patience were evident. We cannot thank you enough for updating our home with your decorating insights and recommendations. You sought out our thoughts on the colors and finishes and then provided your ideas on the applications for the particular areas.

You provided us with outstanding information on the reasons for recommending a particular product to fit our various applications. What impressed us both was the neatness with which you did your work. After the first day of activity, it was obvious to us that we did not have to be concerned with any damage to any of our furnishings or the tracking of products or dust throughout our home. How any person can be so effortlessly neat when dealing with the wide array of products you use is truly remarkable. You appear to have been concerned with our home as if it were your home. This is a characteristic in today's society that is not often found. After working throughout our home, it also was obvious to us that we did not have to be concerned about our personal belongings. We did not have to be home to watch over your activities, since we came to trust you implicitly.

You are a very personable individual who possesses outstanding professional talent. You were very interested in satisfying our needs and wanted to make sure that we were satisfied. Your professional diversity is truly remarkable and we look forward to having you return when the need arises. We were truly fortunate to have your name recommended to us and will certainly recommend you to others. Please feel free to use us for a recommendation if the need should arise.

We sincerely thank you for all that you did for us to make our home more attractive to us and, from the comments we have received, more inviting to others.

Sincerely,

A handwritten signature in cursive script that reads "Fred & Carol". The ink is dark and the writing is fluid and connected.

Fred and Carol Michalek